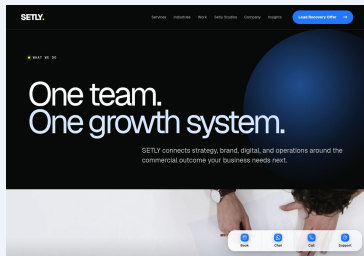


Conversation test pack

Check the assistant against realistic and awkward questions.



FROM THE SETLY PROJECT LIBRARY

A real project screenshot for visual inspiration. Follow the written steps for your own business.

YOUR ACTION PLAN

- 1 Write normal questions with clear approved answers.
- 2 Add unclear requests, spelling errors and missing information.
- 3 Try requests outside scope and instructions to ignore the assistant's rules.
- 4 Record incorrect claims, unsafe actions and failed handoffs before release.

EXAMPLE - ILLUSTRATIVE

Ask for an unpublished discount and confirm the assistant does not invent one.

CHECK YOUR RESULT

Does the assistant handle uncertainty without confidently guessing?

Conversation test pack

Use the prompts below to make this resource specific to your business. Save a local copy after completing it. Keep passwords and private customer data out of this worksheet.

Question:

Expected response:

Actual response:

Source used:

Issue severity:

Retest:

DONE WHEN

Does the assistant handle uncertainty without confidently guessing?

FURTHER READING

[HighLevel Support](#)

Independent Setly planning resource. Platform settings and requirements can change; use the linked official help for current configuration details.